

GLOBAL CONNECTION INC. OF AMERICA
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GLOBAL CONNECTION INC. OF AMERICA

COPY

Posted: lod
Dept: S.A. & ORS
Date: 1/24/07
Time: 4:50

January 23, 2007

Mr. David Lacoste
Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210

2000-149-C

Subject: Global Connection of South Carolina, Inc.
4th Quarter Service Quality Report
Pursuant to R.103-614, 618, 619, 661 & 663

Dear Mr. Lacoste:

Enclosed with this letter is the original Monthly Service Quality Report for Global Connection of South Carolina, Inc. for the quarter ending **December 2006** as required by the Commission pursuant to Rule 103-614, 618, 619, 661 & 663.

If you should require additional information or if you should have any questions regarding the enclosed report, please feel free to contact me as indicated above.

Very truly yours,

Angela Briggs

Angela Briggs
Paralegal

/acb
Enclosure

RECEIVED

JAN 26 2007

PSC SC
DOCKETING DEPT.

A Communications Company

SCPC CLEC - QUARTERLY SERVICE REPORT

SOUTH CAROLINA OPERATIONS
4th Quarter Results
Oct, Nov, Dec 2006

COMPANY NAME Global Connections, Inc. of South Carolina

QUARTER/YEAR 4th Quarter / 2006

Month:	<u>October</u>	<u>November</u>	<u>December</u>
Number of customer Access Lines	<u>3,130</u>	<u>3,014</u>	<u>2,916</u>
Trouble Report / Access Line (%)	<u>96%</u>	<u>97%</u>	<u>98%</u>
Customer Out of Service Clearing Times (%)	<u>96%</u>	<u>97%</u>	<u>97%</u>
New Installs Completed within 5 Days (%)	<u>97%</u>	<u>98%</u>	<u>99%</u>
Commitment Fulfilled (%)	<u>99%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations _____

Person Making Report / Contact Information Issa Elkhoury - Technical Support Specialist
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